



VIGILANCE

MARKET HARBOROUGH NEIGHBOURHOOD WATCH ASSOCIATION NEWS LETTER



AWARENESS

WINTER 2007 Number 28

Visit our web sites at: www.marketharboroughonline.co.uk/mhnwsg
www.leicestershirenhw.com

SERVICE LEVEL AGREEMENT



Signing the Service Level Agreement are Seated: Mr Terry Shrives chair of the Leicestershire & Rutland Neighbourhood Watch Association, Matt Baggott Chief Constable, watched by Mr Bob Scott and Marion Lewis.

On Thursday 22nd November, The Chief Constable and the Chair of the County Association Terry Shrives, signed a Service Level Agreement (SLA) between the Police and Neighbourhood Watch. This will add clarity to the expectations of the Leicestershire Constabulary and the Leicestershire & Rutland County Neighbourhood Watch Association in relation to the basic support each partner will demonstrate to each other. A copy of the SLA can be found on the LRNWA website at: www.leicestershirenhw.com/uploads/servicelevelagreement.doc , alternatively ring 0116 2483871 leaving your name and address for a copy to be posted to you.

MARKET STALL 2007



Marion Lewis chair of the Neighbourwatch & Homewatch Network for (England and Wales), and PCSO Matt Kiff at the stall.

In March 2007 we started having a stall on the first Tuesday of each month at the indoor market in Harborough. The stall has been a great success and we have had many guest organisations there to offer help and guidance to

visitors at the stall. Guests have included: The Pension Service, Trading Standards, Council Enforcement Officers, the Falls Prevention Co-ordinator and the Age Concern Signal Bus. In the 8 months that the stall has been held we have distributed 1300 newsletters, fitted 300 purse chains, 3275 purse bells, given out 40 shed alarms, 235 personal alarms and 837 post coding kits. There have been 81 referrals to the Harborough Be Safe scheme and 5 new Neighbourhood Watch schemes have been set up. We have also provided informative literature on safety around the home, fire prevention information and the 101 service, as well as providing high visibility stickers for young children to put on their bags and coats.

HARBOROUGH MARKET STALL

We are there on the first Tuesday of every month so if you have any problems or questions come along and we may be able to help you.

2008 MARKET STALL DATES

Tuesday 8th January 2008
Tuesday 5th February 2008
Tuesday March 4th 2008

Market Harborough Neighbourhood Watch Association committee wish all our readers a happy and crime free Christmas and New Year.

SMARTWATER

A revolutionary crime-fighting initiative is being launched to warn burglars to stay away from homes in Market Harborough.

Police Community Support Officers (PCSOs), members of the community safety partnership team and Neighbourhood Watch volunteers will deliver SmartWater kits to households and help residents to security mark their property.

SmartWater is a clear, water-based solution which is simply painted on to an item. Each brushstroke contains microscopic particles encoded with a unique SmartWater Identification Number (SIN), which is only visible under ultra-violet light. Officers can then easily identify the rightful owners of stolen goods.

Once the SmartWater kits have been distributed to homes in the Harborough area, residents must display warning stickers in their windows to deter burglars.

Market Harborough local policing unit commander Siobhan Barber said: "Our key priority is to reduce the number of burglaries in the Harborough area. We hope that by encouraging people to be more security-minded and implementing prevention measures such as SmartWater, we will deter burglars and help residents feel more secure in their homes.

"We are working in partnership with Harborough District Council and Neighbourhood Watch to roll out SmartWater to homes in Harborough at the beginning of the New Year."

"We want to send out a clear message to warn burglars to stay away from Market Harborough!"

Marion Lewis, Chair of the local NHW Association added "Neighbourhood Watch members are committed to assisting the Police in making our neighbourhood a safer place to live. Using Smartwater to code property in the home, car, garage or garden shed is an excellent crime prevention initiative which anyone can undertake".

For more information about the Smartwater campaign please contact Henry Whatley at Leicestershire Constabulary on (0116) 222 2222 ext. 3875 and when prompted and leave a message. Alternatively you can contact Marion Lewis of Harborough District Neighbourhood Watch on 0116 222 2222 ext. 3871.

N.H.W. is working with Harborough FM on 102.3 FM to bring you information and regular crime updates.

HAVE YOU BEEN A VICTIM OF CRIME.

If you have then you can get help and advice from
VICTIM SUPPORT
Telephone **01858 431390**

DO YOU GET NUISANCE TELEPHONE CALLS?

You can reduce the amount of nuisance calls you get by registering with the Telephone Preference Service (TPS). You can do this either by telephone or on line. This is a free service.

Telephone: 0845 0700707

On Line: www.tpsonline.org.uk

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FED UP WITH RECEIVING JUNK MAIL?

You can limit the amount of junk mail you get by registering with the Mail Preference Service (MPS). You can do this either by telephone or on line. This service is free.

Telephone: 0845 7034599

On Line: www.mpsonline.org.uk

IT'S YOUR DOORSTEP, YOUR DECISION.



- 1 Take control - you ask the questions.**
- 2 Doorstep sellers are not your friends - watch out for sales techniques.**
- 3 Don't sign on the spot - take time to think and shop around**

Courtesy of Office of Fair Trading.

CHRISTMAS MESSAGE.



Christmas is a lovely time of year, time for putting up the decorations and dressing the Christmas tree, exchanging greetings and presents. It is very nice to see in a window a pretty Christmas tree, lights glittering and presents laid out around it. But there are those who given the chance could spoil your Christmas celebrations! So, although it is a lovely sight to behold, try to avoid leaving your curtains open after dark as this may attract those who want to steal your Christmas from you. To avoid losing your families' Christmas resist the temptation to display your Christmas tree and the presents around it to those intent on helping themselves.

Pressing Appointments



Quality Dry Cleaning and Laundry Services

- ◆ All garments re-textured and hand finished
- ◆ Pick up and Delivery, Commercial and Domestic
- ◆ Alterations and repairs
- ◆ Open Monday to Friday 8:00am to 6:00pm
Saturday 8:00am to 4:00pm

32 Coventry Road, Market Harborough
Telephone: 01858 463019

COUNCIL TAX - CAN YOU CUT IT?

Council tax is one of the most hated bills that people receive.

Statistics show that less than half of those over 60 who could get a reduced bill actually ask for it.

Have yours checked, providing you have details of your income and savings handy you will receive an indication as to whether you could get a reduction.

Arrangements can be made to have the form completed for you. Assessors can visit you at home if required.

Whilst there they can ensure that you are receiving all the benefits to which you may be entitled.

If you have less than £16,000 in savings. (people on Pension Guaranteed Credit this limit does not apply).

HAVE YOURS CHECKED TODAY

Contact your local District Council or ring Age Concern 0116 2992233



- *Natural Stone Fireplaces Hand Carved & made to measure*
- *Natural Stone Flooring*
- *Date Stones & House Plaques*
- *Architectural work undertaken*
- *Showroom display of Fireplaces - Gas, Electric Fires & Stoves*
- *Monumental work*

Harborough Stone Ltd
1 Sulley's Yard, Adam & Eve Street
Market Harborough, Leics LE1 6 7LT
01858 410033 Mobile 07714 953239
Showroom open:
Monday to Saturday 9.30am to 4.00pm

CARBON MONOXIDE

Important information concerning your safety.

! Why has this article been printed?

This article contains important safety advice which aims to increase your awareness on the effects of Carbon Monoxide.

i What is Carbon Monoxide?

Carbon Monoxide (CO) is a poisonous gas that can be produced by burning and fossil fuel such as coal, wood or natural gas, without adequate air ventilation. Carbon Monoxide is colourless, odourless, tasteless and potentially lethal.

💧 The symptoms of Carbon Monoxide poisoning may include:

- ◆ Headaches
- ◆ Nausea
- ◆ Tiredness
- ◆ Chest and/or stomach pains

If you or a member of your family is experiencing any of the above symptoms, please seek medical advice as soon as possible.

⚡ You are at risk from Carbon Monoxide poisoning if:

- ◆ Your appliance was poorly installed.
- ◆ Your appliance is not working properly.
- ◆ Your appliance has not been checked for safety or maintained regularly.
- ◆ There is not enough fresh air in the room.
- ◆ Your chimney flue gets blocked up.
- ◆ You allow non-CORGI registered engineers to install or maintain your appliance(s).

🔍 What do I need to do now?

If your appliances have not been serviced recently or have been deemed at risk, please call 0870 401 2300 to find a suitable registered CORGI engineer in your area or alternatively these can be found in the Yellow pages. If you are a tenant at the property concerned, please bring this article to the attention of your landlord.

Further information on Carbon Monoxide can be found at the follow web sites:

CORGI - www.trustcorgi.com
Health & safety Executive (HSE) - www.hse.gov.uk

If you smell gas indoors or outdoors call

☎ 0800 111 999 immediately and tell the National Gas Emergency Service your location.

For deaf and hard of hearing customers Minicom

☎ 0800 37 17 87

Courtesy of Nationalgrid

A FREE CD-ROM TO HELP PARENTS



Welcome to Know IT All, an interactive CD-ROM produced by the children's internet charity Childnet International.

On this CD-ROM you will find important advice about how young people are using the internet and mobile phones and how you can help them stay safe.

For your free copy either call into the Harborough police station or call 0116 2483871 leaving your name and address for a copy to be posted to you. Please allow time for your request to be processed.

HAVE YOU A COUPLE OF HOURS A MONTH TO SPARE?

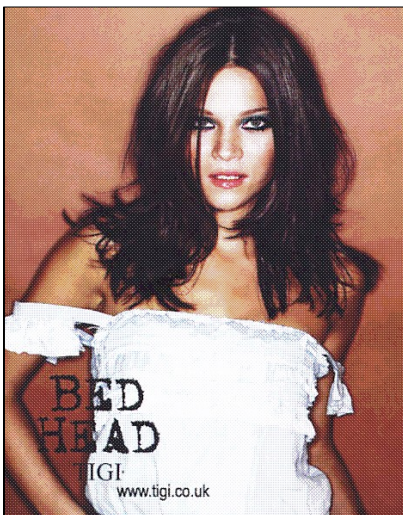
If so then would you like to help run the Market Harborough Neighbourhood Watch Association?

Call 0116 2483871 leaving your name, address and a phone number and we will get back to you.

GOING AWAY FOR CHRISTMAS OR THE NEW YEAR?

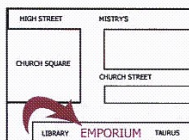
If you intend to go away for the festive season then don't forget to make sure your house is properly secured. Let your neighbours know you'll be away, cancel papers and milk deliveries.

To avoid frost damage turn your water off at the mains stop-cock and leave your heating on a low temperature setting. If you have outside security lighting installed check that it is functioning correctly before you leave.



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MONDAY - THURSDAY 9am - 6pm
FRIDAY 9am - 8pm
SATURDAY 9am - 4pm

VISIT TODAY FOR A FREE CONSULTATION AND A COLOUR PROFILE.
01858 469656

T & J Domestic Services

12 Maurice Road
Market Harborough
Leicestershire
LE16 9NB



Are you elderly, disabled or too busy to do the chores? We are here to help.

Let us do the jobs that you can't:

- Shopping
- Laundry
- Ironing
- Cleaning
- Food preparation & cooking

Accompanied Doctors & Hospital visits (with a written summary of the consultation at no extra charge if required).

We will even walk the dog, no job too small.

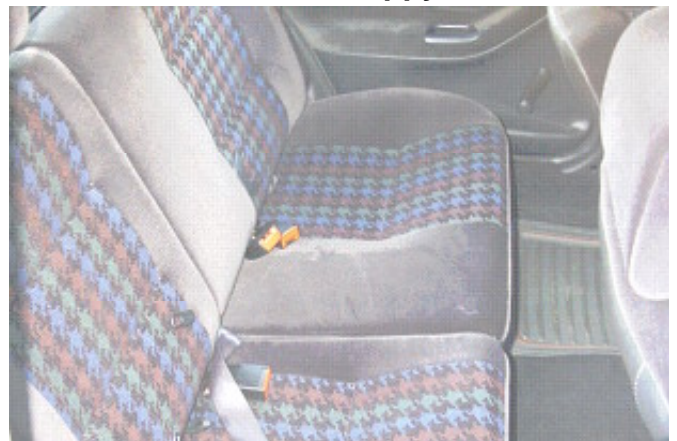
Our staff are all Police checked and come with excellent references.

Call Tracey on: **07786693665** or **01858 434 075**
Due to expansion we are now recruiting – hours to suit

A SIMPLE MESSAGE - IN PICTURE FORM



Leaving items in your car like this will give a would-be thief a Happy Christmas.



Leaving your car like this will help to give your family a Happy Christmas.